

# 2<sup>nd</sup> Floor Women's Recovery Centre

4823-50<sup>th</sup> Street P.O. Box 479 Cold Lake, AB 1.780.594.9903 (p) 1.877.594.5454(t-f) 1.780.594.9903 (f)

### TREATMENT REFERRAL PACKAGE

~Program Information~ ~Referral Forms~

The 2<sup>nd</sup> Floor Women's Recovery Centre, operated by the Lakeland Centre for FASD, is a unique long term residential treatment program exclusively for women who are using substances and want to make a positive change in their lives. The 2<sup>nd</sup> Floor is a gender responsive program which recognizes that addictions in women are complex across the various roles that a woman plays in society.

Our mission at the 2<sup>nd</sup> Floor is to help women break the cycle of addiction and to reduce the number of babies born prenatally exposed to alcohol and other drugs (AOD) in Alberta. It is estimated that a baby a day is born in Alberta with FASD: FASD is a permanent condition, one that cannot be reversed and often goes without diagnosis.

The 2<sup>nd</sup> Floor is available to women as young as 15 years of age from anywhere in Alberta. A woman may make application anytime throughout her pregnancy, the earlier the better. Minimum treatment period is 28 days to a maximum duration of 7 months. Prior to Admission, each woman will be required to participate in a medically supervised detox of 5-7 days and complete an Admissions Medical with her attending physician.

At the 2<sup>nd</sup> Floor, each woman will have a private room with access to an Addictions Counsellor, Case Manager, Programmer, Registered Nurse, Doctor, other community consultants and service providers. We are unable to provide support or accommodations for client partners or children.

Upon Admission, each client will be seen by our Doctor to provide a medical baseline and prenatal exam. Each client will meet with the Program Staff team to develop an Individual

Recovery Program (IRP) which will include one-to-one and/or group sessions with the Addictions Counsellor, Case Manager, Programmer and other services as needed. Each IRP will include an Addiction Recovery Plan, Health Plan, Career/Life Management Plan, a Safety Plan and an After Care Plan. Strengths and needs will be identified, such as housing, finances, health, relapse prevention, parenting decisions, and a natural discharge date determined.

Each woman will be transitioned to her home community/community of choice, approximately one month prior to her delivery date, according to her After Care Plan; she will be provided information regarding types of services available in her community, as well as referred to a local PCAP office if available. Self-discharge is a choice of each woman, but it is not recommended.

The 2<sup>nd</sup> Floor employs two primary treatment philosophies: Harm Reduction and Relational Theory. The 2<sup>nd</sup> Floor approach to alcohol and pregnancy is that no alcohol is best when pregnant, planning to become pregnant or nursing. Harm Reduction recognizes that not all women are able to completely abstain from the use of alcohol and other drugs. Women will be provided with information regarding the impact of continued use of Alcohol and other drugs on their person, their fetus, and women will be encouraged to engage in proven preventative measures to prevent future births of children prenatally exposed to alcohol.

A unique aspect of the  $2^{nd}$  Floor is that a woman will not necessarily be discharged due to relapse: each situation will be evaluated on an individual basis. Relational Theory speaks to the various roles women play in society and how various experiences and relationships contribute to addiction. The development and support of healthy positive relationships fosters a new direction in women who have chosen to attend the  $2^{nd}$  Floor.

Please find attached the 2<sup>nd</sup> Floor Women's Recovery Centre <u>Client</u> <u>Referral Package</u>. Please utilize this package only for referrals: it may be completed as a PDF or manually completed. We appreciate your cooperation and effort to assist women in their recovery process.

This package contains program information, referral process and application form, and admittance procedures. Please make copies of this Referral Package for future use.

 $P_{age}$ 

Please ensure all areas of the referral forms are completed in full. Missing information will delay the process. We require:

- ✓ Referral Information Form (Referral Source or Self-Referral);
- ✓ Pre-Admission Form (signed by client and referring agency);
- ✓ Detox information/Admissions Medical form from supervising physician;
- ✓ Consent to Release of Information;
- ✓ One (1) piece of picture identification or a letter of identification from a professional or service agency before admission to 2<sup>nd</sup> Floor Women's Recovery Centre.

Thank you for considering 2<sup>nd</sup> Floor Women's Recovery Centre. If you have further inquiries regarding our intake procedure, please do not hesitate to call.

#### FEES

The 2<sup>nd</sup> Floor Women's Recovery Centre Fee Schedule is as follows:

- ⋟ \$40.00/day
- Payee will be invoiced by the LCFASD Accounts Manager at month's end;
- Self-Pay users will be required to pay the Fee Schedule at the beginning of the month;
  - \* If a Self-Pay user self-discharges before month's end, fees are non-refundable;
  - \* If a Self-Pay user is scheduled to be discharged before month's end, the Fee Schedule will be reduced accordingly;
- > Fees may be paid in the following manner:
  - \* Cash
  - \* Certified Cheque
- If a Client self-discharges the funder will be invoiced \$80 (2days) to hold the bed in the event of her return.

#### REFERRAL PROCESS/APPLICATION FOR TREATMENT

Referrals will be accepted from the following sources:

- Self-referrals
- Community-based counsellors
- Parent Child Assistance Programs
- Alberta Health Services
  - \* Doctor/Addictions/Mental Health/Detox Services
- > Women's & Homeless Shelters
- > Child & Family Services Case Workers
- > Other health-related agencies

#### EXCLUSION OF SERVICES

At this time, the 2<sup>nd</sup> Floor is unable to provide treatment services to women who require:

- ➢ Methadone Maintenance
- > Psychoactive medications but *refuse* to take them
- > Accommodations for spouse/partner and/or children

#### INTAKE PROCEDURES

- Completion/submission of the Referral Package;
  - \* Including the physician completed **Admission Medical**;
- > A telephone interview with the referral worker and client;
- > Applications will be screened prior to approval;
- Attendance at & completion of a medically supervised detoxification program, due to the inherent risks of detoxing while pregnant, is required. Please advise if assistance from 2<sup>nd</sup> Floor staff is required.

#### PRE-TREATMENT CRITERIA

Prior to attending the  $2^{nd}$  Floor Women's Recovery Centre, clients must:

- > Complete a *medically supervised detox program*;
  - \* Pregnant clients <u>MUST</u> complete a 5 day detox, at minimum;
- Clients who are either taking prescription narcotics must either:
  - \* Detox from the prescribed medication altogether;

- \* Wean off the prescription narcotic and have Physician replace with non-narcotic medication prior to admission;
- \* Upon admission, work with the 2<sup>nd</sup> floor team to detox or wean/replace the prescription medication with a non-narcotic medication;
  - \* Clients who opt to detox/wean/replace at the 2<sup>nd</sup> Floor and then refuse will not be able to remain in the program;
- Complete an Admissions Medical which is a comprehensive medical report identifying chronic health issues, sexually transmitted infections and treatments etc to ensure the 2<sup>nd</sup> Floor Consulting Physician is aware of the client's medical concerns & needs;
- > Be determined to live a healthier way of life;
- > Be able & demonstrate willingness to participate in treatment;
- Review & be willing to abide by the 2<sup>nd</sup> Floor Women's Recovery Centre's program guidelines;
- Take care of any personal/business matters including finances, medical appointments, child care, family, personal relationships and legal issues as the client will not be able to personally tend to these matters for a minimum of one month following admission to the 2<sup>nd</sup> Floor.

The Referral Agency can assist their client in preparing for admission to the 2<sup>nd</sup> Floor Women's Recovery Centre by:

- Reviewing the treatment process with client, familiarize client with alcohol/drug treatment programs, house policies, resident's rights/responsibilities and 2<sup>nd</sup> Floor expectations of the client;
- Assist the client in completing the Referral Package, providing required documentation and funding information;
- Providing information in regards to their client's After Care Plan as part of their Individual Recovery Plan.

 $^{
m age}$ 

Received Date \_\_\_\_/\_\_\_/

#### ADMISSION PROCESS

- Monday-Thursday are the usual admission days at the 2<sup>nd</sup> Floor Women's Recovery Centre;
  - \* There will be **no** admissions Friday-Sunday;
- > Arrival time must be forwarded to intake office not later than 2pm on the Friday prior to admission;
  - \* Any transportation delays must be reported as soon as possible by the worker or client. If we do not receive information of delays, this may result in loss of bed space;
- If a client changes her mind regarding admission, please telephone us as soon as possible to advise of the cancellation;
  - \* If a client cancels her admission, her application will be kept on file, but they will need to reapply;
- If a client arrives without having received acceptance notification, this client <u>cannot</u> be admitted into the accommodations treatment program. The client will be required to make alternate arrangements and to contact their referral source;

#### DRUG & ALCOHOL TESTING

- Detox Program will be requested to forward the results of the client's Drug & Alcohol tests completed prior to discharge;
- > On arrival a Drug Test & Alcohol Swab will be completed;
- Drug & Alcohol tests used at the 2<sup>nd</sup> Floor are Positive or Negative for use;
- > If a client tests positive for drugs &/or alcohol, she will not be able to remain at the  $2^{nd}$  Floor.
  - \* If client arrived by bus, she would need to be prepared to spend the night in town as the bus leave only once per day
- Clients who demonstrate signs of intoxication or withdrawal will not be admitted to the 2<sup>nd</sup> Floor;
  - \* Clients in these circumstances will be requested to return to Detox until medically released.

#### CLIENT NO SHOW

- Admission Days are Monday-Thursday. In the event that a client does not arrive, the referral source will be contacted the next day and advised that their client did not arrive for admission;
- Any no shows will be considered a cancellation: beds will be filled by those on the wait list;
- > If a client calls to cancel, client will be asked to contact their referral source.

#### WAITLIST MANAGEMENT

- Clients appropriate for our program will be put on a WAIT LIST until a bed becomes available. The client is encouraged to continue preparing for treatment by engaging in pre-treatment services;
- Once a bed is available, the client will be contacted by phone and an acceptance letter will be sent to the referring agency as well as the client, if possible;
- One week prior to admission, we will conduct a telephone interview with the client and receive an update on Pretreatment services and/or client readiness;
- Travel arrangements to and from the Centre, the responsibility of the referral worker or client, are be confirmed with our Intake office;
  - \* The 2<sup>nd</sup> Floor may be able to facilitate transportation in certain circumstances. If transportation is an issue, contact the Residential Program Supervisor.

#### **RE-ADMISSION**

- Re-admission is defined as a request to return to the program after having chosen to self-discharge against the advise of the 2<sup>nd</sup> Floor or after having gone AWOL;
- Requests for re-admission will be processed on an individual basis. A file review and meeting with the Program Team will be required.

'age 7

# REFERRAL AGENCY INFORMATION

Name of Client:	
DOB: Estimated	
Name of AGENCY:	
Address:	
Email Address:	
Name of REFERRAL WORKER:	
Telephone:	
Fax:	
To prepare the client for Residentian please list the <u>medically supervised</u> will be attending, include agency, p service provided:	Detox Program this client name of worker, type of
BENEFIT INFORMATION	
Please provide the agency/service/g providing treatment funding for this cl	
Name:	File #
Contact:	
Phone#: Fax#:	
Email:	
Address:	
Postal Code:	
INTERNAL USE ONLY Received Date/	/ Reviewed Date//

 ${}^{\rm Page} 8$ 

### AFTERCARE PLANNING

Will you be involved in this client's after care plan?

If yes, describe:

What aftercare & follow-up plans have been made between the client & worker?

 $\Box$  YES or  $\Box$  No

If yes, describe:

Will any support or counselling be offered to the family while the client is in treatment for recovery/healing initiatives?

 $\Box$  YES or  $\Box$  No

If yes, describe:

Additional Comments:

Page C

Received Date \_\_\_\_/\_\_\_/\_\_\_\_

INTERNAL USE ONLY

Reviewed Date \_\_\_\_/\_\_\_\_/



# The 2<sup>nd</sup> Floor Women's Recovery Centre

# Referral Information

Page 1 (

Last Name:	
First Name:	
Birth Date:	
Address:	
City:	
Postal Code:	
Telephone:	
Health Care #:	Benefits #:
Current Physician:	Telephone #:
In Case of Emergency Contact:	
Relationship:	
Emergency Contact Address:	
Emergency Contact Telephone #:	
Cultural Identification:	🗆 Ukrainian 🛛 French
Aboriginal Ancestry: 🗌 YES 🛛 NO 🗌 Status 🗌 Non	-Status 🗌 Métis 🗌 Inuit
Name of Band: 1	0 Digit Band #:
INTERNAL USI	ONLY Reviewed Date//

#### PRESENT HEALTH CONDITIONS

Estimated Due Date: \_\_\_\_\_

Pregnancy History:

#### Please include live births, miscarriages & terminations

Previous Pregnancy	Date	Concerns/Complications

<u>Heart Disease</u> 🗆 Yes 🗆 No	Diabe	etes 🗌	Yes	No	Epi	lepsy 🗌	Yes	🗌 No
Communicable Disease 🗌 Yes	🗌 No	(i.e.	HIV,	STDs,	HEP	A/B/C,	TB)	
Additional Information:								

Allergies 🗆 Yes 🗆 No

If yes, please list (food, medication, environmental)

Is a special diet indicated? 🗌 Yes 🗌 No

Have	you had	extended r	medical	treatme	ent?	🗌 Yes 🗌 No	
Any	previous	diagnosis	or refe	errals f	for	diagnosis	Yes 🗌 No

INTERNAL USE ONLY

Received Date \_\_\_\_/\_\_\_/\_\_\_\_

Reviewed Date \_\_\_\_/\_\_\_\_/\_\_\_\_

If yes, please indicate diagnosis:

(Please attach copy of diagnosis if important to treatment)

Additional Medical Information:

#### MENTAL HEALTH

Do you have a history of mental health conditions?  $\Box$  Yes  $\Box$  No

Condition Presented:

Please provide details: (date of diagnosis/conditions, current status)

Do you have a history of suicidal ideations/attempts? 🗆 Yes 🗆 No

If yes, provide details; include dates, method, factor(s) leading to ideation/attempt:

Can you provide details of intervention/counselling services provided to you at that time?

Page 1

Received Date \_\_\_\_/\_\_\_/\_\_\_\_

A Progress/Assessment Report from the Psychiatrist, Physician, or Mental Health Counsellor/Therapist may be required for any client referred who has mental health condition/diagnosis.

#### MEDICATIONS

Current Medications	Purpose	Date Prescribed	Concerns/Complications

Past Medications (pertinent to pregnancy & treatment):

#### CURRENT SUBSTANCE USE

Substance	Frequency of use	Quantity of use	Duration of use	Situation/Triggers of use

#### SUBSTANCE USE HISTORY

Substance	Age	Date	Frequency	Quantity
Substance	of first use	of last use	of use	of use

## PRIOR ALCOHOL & DRUG ABUSE TREATMENT

 $_{\text{Page}}13$ 

#### IN-PATIENT TREATMENT PROGRAMS

Please list treatment programs Client has attended beginning with the most recent. If more space is required, please copy this page.

Recommendations or Reports may be requested from the Facility to assist in the development of your Individual Recovery Plan.

Admission Date:
Duration:
Name of Facility:
City:
Length of Treatment:
Type of Treatment:
Presenting Problem:
Was treatment completed?
If no, state reason:
Duration of Abstinence following Treatment:
Admission Date:
Duration:
Name of Facility:
City:
Length of Treatment:
Type of Treatment:
Presenting Problem:
Was treatment completed?
If no, state reason:
Duration of Abstinence following Treatment:

CLIENT'S CURRENT SITUATION

 $_{\text{Page}}14$ 

Living Arrangements: 🗆 Immediate Family 🛛 With Parents
🗆 Alone 🗆 With Extended Family 🗆 With Children 🗆 With Friends
Other: (Shelter, Detox, Transition House, Homeless, Recovery Home)
Are the people the client is living with using alcohol and/or drugs?
🗆 Yes 🗆 No
Is the client expected to return to this home/residence?
🗆 Yes 🗆 No
If no, identify new living arrangements
MARITAL STATUS
□ Single □ Married □ Common-Law □ Divorced □ Separated
Separation Date: Other:
LEGAL ISSUES
Does the client have outstanding charges: $\square$ Yes $\square$ No
Indicate upcoming Court Date, if applicable:
□ Family Court □ Criminal Court
If yes, please provide a good copy of the Order.
Is Treatment a Condition of the order? 🗆 Yes 🛛 No
Details:
Is the client currently on: 🗆 Bail 🛛 Parole 🔅 Probation
□ Other:
Details:
INTERNAL USE ONLY

Received Date \_\_\_\_/\_\_\_/\_\_\_\_

Reviewed Date \_\_\_\_/\_\_\_\_/

 $_{\rm Page} 15$ 

If the client is on probation, please provide name, agency, and contact information:

Does the client have legal representation?  $\Box$  Yes  $\Box$  No If yes, please provide the name, agency/firm, and contact information:

Does the client have any past legal issues that may be pertinent or they would like the 2<sup>nd</sup> Floor Women's Recovery Centre to be aware of? If yes, please provide details:

#### CLIENT EDUCATION

Highest Level of Education Completed: \_\_\_\_\_

Trade/Technical Courses/Other Achievements:

English Language spoken by the client: $\square$ Yes $\square$ No Written: $\square$ Yes $\square$ No
Other Language spoken by the client: $\Box$ Yes $\Box$ No
Please list languages:
Literacy Skills - Do you require assistance for reading and writing?
Yes No
Other Educational Related Information:

 $^{\rm age}16$ 

INTERNAL USE ONLY

Received Date \_\_\_\_/\_\_\_/\_\_\_\_

Reviewed Date \_\_\_\_/\_\_\_\_/

## CLIENT'S SOURCE OF INCOME

□ E.I.: □ AISH: □ SFI: □ Employme		
□ Other:		
EMPLOYMENT		
Employed 🛛 Unemployed 🗍 Student	□ Retired	Job Training
Date of most recent employment: _		
Position:		
Where:		
Length of Employment:		
CLIENT'S CHILDREN (please use add	litional sheet of pa	per if necessary)
1. Child's Name:		
Date of Birth:		
Gender:		
Child Resides With:		
2. Child's Name:		
Date of Birth:		
Gender:		
Child Resides With:		
3. Child's Name:		
Date of Birth:		
Gender:		
Child Resides With:		
Is Child & Family Services involve family? 🗆 Yes 🗆 No	ed with the client	
INTERN	IAL USE ONLY	
Received Date//		ewed Date///

Are there any other service agencies involved with the client's immediate family?  $\Box$  Yes  $\Box$  No

Are there conditions we need to be aware of? 
Yes No If yes, Please provide details:

ADDITIONAL RELATED INFORMATION

Are there any Vision/Dental needs? 🗌 Yes 👘 🗍 No

If yes, please describe:

List skills, hobbies, interests, strengths, accomplishments the client is proud of:

Are there any issues or concerns that the client has regarding treatment at the  $2^{nd}$  Floor Women's Recovery Centre?

Received Date \_\_\_\_/\_\_\_/\_\_\_\_

INTERNAL USE ONLY

Reviewed Date \_\_\_\_/\_\_\_\_/\_\_\_\_

We, the undersigned, agree that the information provided on this
Referral Form is true and accurate to the best of our ability.
Signature of Worker: \_\_\_\_\_\_
Date: \_\_\_\_\_\_
Date: \_\_\_\_\_\_

Please send completed Referral Package to: dfader@lcfasd.com

OR Fax to confidential line @ 1.780.594.9903 OR Mail to P.O. Box 479 Cold Lake, AB T9M 1P1

 $P_{age}15$ 

Received Date \_\_\_\_/\_\_\_/\_\_\_\_